



B/L No. : ONEYCANE12524600

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**Important Notice**  
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Please note that we have recently amended our Arrival Notice issuance timeline: We will now be sending one Arrival Notice. Arrival notice will include the following details:

Arrival Notice: Scheduled to be sent 3 days after the container departs from the last foreign port of load. (If your shipment has a short transit time you will receive the arrival notice at least 3 days prior to the arrival at the POD).

Vessel / Voyage details

ETA and Port of Discharge

Customer Information

Collect Freight Charges (where applicable)  
information:

Inbond Information (date & number)

Firms Code

Addresses for pickup locations

ETA at Port of Discharge and Final Destination

Piece Count / Weight / Measure

Cross Border information (where applicable)

For empty return instructions, please visit [www.returnlocation.com](http://www.returnlocation.com)

Mailing Address:

Ocean Network Express PTE Ltd.

c/o Ocean Network Express North America, Inc.

8730 Stony Point Parkway, Suite 400

Richmond, VA 23235

Attn: Freight Cashier

Remittance Email: [na.fa.intlremits@one-line.com](mailto:na.fa.intlremits@one-line.com)

Please remit payment and send in any endorsed original bills of lading at least 48 hours prior to your preferred container pickup date in order to reduce the chance of demurrage accruing at the final destination

Please contact Ocean Network Express (North America), Inc. Customer Service at (844) 413-6029 for further assistance.

Ocean Network Express (North America) - Customer Service [Do Not Reply]

8730 Stony Point Parkway

Suite 400

Richmond, VA 23235

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