Carrier:

Hapag-Lloyd Aktiengesellschaft, Hamburg

Arrival Notice

Place of Issue:

Date of Issue:

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Carrier: Hapag-Lloyd Aktiengese	ellschaft, Hamburg Arriva	<u>l Notice</u>				
Shipper:			4	Hapag-Lloyd		
		Carrier's Reference:	HLCUTA1	L2308DLQO2	Page: 2 / 2	
Consignee:		Please address Inqui	ries to:			
Notify Address (Carrier not responsible for failure to notify):		Place of Delivery:				
Ocean Vessel:	Voyage No.:	Cargo available for C	learance:			
Oncarrying Vessel:	Voyage No.:	Discharging Pier/Terr	minal:			
Port of Loading:	Port of Discharge:	Due to arrive at Term	inal:			
Container Nos, Seal Nos; Marks and Nos	Number and Kind of Packages, Descript	ion of Goods		Gross Weight	Measurement	
MARKS & NOS: N/M	44 CARTONS RETURNABLE PACKING HS-CODE: 39 23 10 MOVEMENT: FCL/MEI UN PKGS: CT	5936.! LBI 2692.! KGI	R MT(3 20.160			
*SLAC = Shipper's	Load, Stow, Weight	t and Coun	t			
	88 CARTONS		===	26442.8 LBR 11994.4 KGM	50.160 MTQ 50.160	
ONCARRIAGE ROUTING SAVANNAH, GA (RAI						
		Place of Issue:		Date of Issue:		



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Track & Trace	Import Overview	Navigator	Send Delivery Order	<u>LFD</u> <u>Request</u>	Auto Demurrage Calculator	<u>Dispute</u> <u>Form</u>	<u>Customs</u>	Operational News	My Shipments

Please note our new Customer Service email address and please ensure to include the full Hapag-Lloyd Bill of Lading Number and/ or Carrier Reference Number in subject line: <u>USA@SERVICE.HLAG.COM</u>

To view the details of your import shipments including invoice, payment options, carrier container release status and more visit ODeX at https://online.odexglobal.com/

IMPORTANT NOTICE - CARRIER HAULAGE DELIVERIES

US Import Carrier Haulage shipments require the following to be satisfied 5 days prior to Last Free Day:

- Original Bill of Lading (if applicable) received by carrier.
- · Credit or freight payment received by carrier.
- Delivery Instructions: Complete Delivery Order/instructions from the customer received by carrier (Click here to submit your **DELIVERY INSTRUCTIONS** online: <u>USA - Hapag-Lloyd</u>)
- · Customs clearance received with no other regulatory restrictions.
- Customer facility can receive the container within the designated free time.
- For carrier haulage moves from inland rail ramps to door, customers will need to guarantee storage directly with rail providers as needed prior to picking up their container(s) no additional demurrage will apply if customer still meets the five-day rule mentioned above.
- For carrier haulage moves from marine terminals to door, customers will be subject to Hapag-Lloyd tariff demurrage.
 Detention & Demurrage Hapag-Lloyd

DETENTION AND DEMURRAGE TARIFF GUIDE FOR THE UNITED STATES - Effective October 1, 2022

As mentioned in our customer letter dated September 1, 2022

For your reference, the tariff can be viewed on our website at the following section of our website: <u>Detention & Demurrage - Hapag-Lloyd</u>

- A) Line Demurrage and Terminal Storage Charged Separately To increase transparency, wherever possible the Hapag-Lloyd tariff represents line demurrage only and the terminals charge their storage to customers independently. For those terminals where this is not currently possible, Hapag-Lloyd invoices line demurrage plus terminal storage as a straight pass-through charge these terminals are clearly outlined in the above-mentioned tariff.
- B) Tariff Simplification Hapag-Lloyd is simplifying and standardizing its port and inland demurrage tariff and aligning the demurrage charges across port and inland locations with the current detention tariff.
- C) Demurrage Under Carrier Haulage Hapag-Lloyd will not charge Line Demurrage for Carrier Haulage moves at Marine and Railroad Terminals, provided the following conditions are met:

The merchant satisfies the below requirements five calendar days before the expiration of free time to allow proper time for Hapag-Lloyd to deliver your carrier haulage containers in a timely manner.

- Original Bill of Lading (if applicable) received by the carrier.
- Credit or freight payment received by the carrier.
- DO: Complete Delivery Order/instructions from the merchant received by the carrier. (You can find the link to Delivery Order Input here. <u>USA Hapag-Lloyd</u>)
- Customs clearance received with no other regulatory restrictions.
- Merchant facility is available to receive the container when the trucker calls, providing an appointment no later than 48 hours of Motor Carrier contact.

As a reminder: Import carrier's haulage moves happen when the carrier arranges for the delivery of the full container to the merchant's premises and for the pickup of the empty container from the merchant's premises.

D) Demurrage Under Customs Hold: When a container is put on customs hold for no fault of the customer, Hapag Lloyd stops the Line Demurrage/Detention clock and restarts it when the hold is released. This policy applies to both Carrier Haulage and Merchant Haulage on-carriage



If the container is held inside the Marine or Rail Terminal, then the Line Demurrage clock begins at the release date. The hold and release dates and all days in between are not counted towards free time days. In this case, the customer is responsible for any storage charges that are imposed by the terminal operator during the hold days. In the instance when Hapag-Lloyd collects terminal charges on behalf of the terminal operator, Hapag-Lloyd will invoice these pass-through charges to the customer.

If the container is held by Customs outside the terminal or at a Customs warehouse, then the detention clock begins at the release date. The detention free time starts the day after the date of customs release. In this case, the customer will be responsible for any storage charges that are applied by the Warehouse Operator or the government body during the hold days.

Please note that the existing Hapag-Lloyd demurrage tariff and policies will apply for shipments that gated in full at origin ports before October 1, 2022

REVENUES CHARGES

If you deem that charges on this arrival notice need to be disputed; please click on link Customer Revenue Dispute or visit our Hapag-Lloyd website (www.hapag-lloyd.com); select Offices & Local info - USA, link to RNA Disputes. Please complete the dispute template, following available instructions. <u>USA - Hapag-Lloyd</u>

CUSTOMS CLEARANCE

Containers moving beyond the port of discharge jurisdiction are automatically moved In-Bond unless notification is received within 48 hours prior to vessel arrival at port of discharge.

CHASSIS NOTICE

Please note that Hapag-Lloyd does not provide chassis for CY/MH moves. Contact the responsible Hapag-Lloyd office shown on this Arrival Notice for more information.

GENSET NOTICE

As per our new Genset program, we will no longer provide a Genset for merchant haulage shipments which start or end at a port facility in the USA. Should a genset be requested, for shipments between port terminals and local delivery points under Merchant Haulage, and Hapag-Lloyd is able to provide a genset, then an additional fee per genset will be applied, as per local charges defined in RURE-001 036.5. Hapag-Lloyd will make best efforts to provide a genset when requested but it is not under any obligation to provide.

OVERWEIGHT CONTAINERS - INTERMODAL DELIVERIES NOTICE

Overweight Containers may require the use of tri-axle equipment. As there are only a finite amount of this type of equipment available in the USA, delivery delays may result from a lack of available triaxles in your delivery area. We will work to minimize the impact of any storage / demurrage accrued as a result such delays.

OVERWEIGHT CONTAINER NOTICE

It is the sole responsibility of the merchant and it is motor carrier to confirm the cargo weight before taking the cargo on public roads and to ensure that equipment capability, relevant permits and other appropriate measures are taken to provide for safe transport and to comply with all applicable Federal, State and Local laws and regulations relating to on the road weight limitations, including but not limited to the Intermodal Safe Container Act 1992, as Amended. Subject to the terms and conditions of the carrier's applicable tariff. Any costs or charges incurred because of noncompliance with the foregoing shall be for the account of the merchant.