

Customer Advisory

UPDATE: Maersk Operations through Red Sea / Gulf of Aden

December 29, 2023

Dear Customer,

A.P. Moller – Maersk continues to monitor developments around the Red Sea / Gulf of Aden and are making carefully considered changes to services to ensure the safety of our seafarers, vessels, and customers' cargo.

As of Sunday 24 December 2023, we received confirmation that the multi-national security initiative Operation Prosperity Guardian (OPG) had been set up and deployed to allow maritime commerce to pass through the Red Sea / Gulf of Aden and once again return to using the Suez Canal as a gateway between Asia and Europe. With this reassurance, Maersk announced that it was preparing to allow for its vessels to resume transit through the Red Sea, both eastbound and westbound.

Our teams have now started to update voyage plans on a vessel-by-vessel basis, which will see the first vessels pass through the Red Sea again. This is most welcome news for the entire industry and the functionality of global trade. Please note that for the foreseeable future, voyage plans are expected to include transit through the Red Sea as well as shipments diverted via the Cape of Good Hope. It is important to note that the overall risk in the area, at this stage, is not eliminated and the challenging situation in the Red Sea / Gulf of Aden remains. Our utmost priority has been and always will be the safety of our seafarers, our vessels and your cargo and our teams are preparing voyage plans with this in mind.

Accordingly, we will share the latest voyage details with our customers as soon as we can, and you can also stay updated on the latest vessel contingency plans here: [Red Sea / Gulf of Aden Situation: Vessel Contingency Updates | Maersk](#).

The previously announced Transit Disruption Surcharge (TDS), Peak Season Surcharge (PSS) and Emergency Contingency Surcharge (ECS) for all cargo on vessels affected by the disruptions around the Red Sea / Gulf of Aden will remain in effect until further notice. Our teams will continue to evaluate the impact of the situation and hope to withdraw the surcharges as soon as it is operationally feasible to do so.

We greatly appreciate your trust, loyalty and understanding during such challenging times and look forwards to continuing to serve your needs.

Should you have any questions or wish to discuss options for your cargo, please don't hesitate to reach out to your local Maersk representative.

Sincerely,

A. P. Moller – Maersk

FIND OUT MORE

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