

Customer Advisory

Cargo to and from Port of Baltimore:
TA2, TA5, TP12, Amex, AGAS

March 26, 2024

Dear customer,

In the early hours of 26 March 2024, a vessel collided with the Francis Scott Key bridge, resulting in damage to the structure. Information on the situation remains pending and we remain in close contact with officials in the area.

We can confirm that the container vessel "DALI", is owned by Grace Ocean, and operated by Synergy Group. It is time chartered by Maersk and is carrying Maersk customers' cargo. No Maersk crew and personnel were onboard the vessel.

Due to the breakdown of the bridge and resulting debris, it will not be possible to reach the Helen Delich Bentley port of Baltimore for the time being. In line with this, we are omitting Baltimore on all our services for the foreseeable future, until it is deemed safe for passage through this area.

For cargo already on water, we will omit the port, and will discharge cargo set for Baltimore, in nearby ports. From these ports, it will be possible to utilise landside transportation to reach final destination instead. Your local Maersk representative can assist in booking this.

Please note that for cargo set to discharge in Baltimore, delays may occur, as they will need to discharge in other ports. We are keeping a close eye on the safety situation in the area and continuing to assess the viability of transportation through the area. We will inform you of any changes that may impact your cargo.

We are deeply concerned by this incident and are closely monitoring the situation. We understand the potential impact this may have on your logistics operation, and will communicate to our customers once we have more details from authorities. Our teams are on hand to support with your planning, should you need any assistance.

For more information on your cargo, please reach out to your local Maersk representative. Our teams are on hand to support with your planning, should you need any assistance.

Yours sincerely,

A.P. Moller-Maersk

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