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Customer Advisory

Mailing Address Change for Check Payments Effective January 1, 2023

January 4, 2023

Dear Customer,

Recently we provided guidance for future check remittance for all of North America, and we would like to share further related to United States and Canada, respectively and specifically. We apologize for any confusion our original notice might have caused and appreciate your review and support in handling future check payments as per below.

For quickest freight release, please use our online tools by logging into www.maersk.com and registering for our free Smart Pay option if you have not already.

For **Canadian customers** your submission option to our local offices remains for both OBL and checks, in addition to the options provided for US customers:

**Maersk Canada
5150 Spectrum Way
Suite 501
Mississauga Ontario
L4W 5G2**

For **US customers** submitting physical checks for payment, we ask that you please send all checks to the address noted below as of January 1st:

**Overnight Mail Address for Checks & Remittance:
Bank of America Lockbox Services
6000 Feldwood Road
Maersk Lockbox #744448
College Park, GA 30349**

Checks will be processed, and freight will be released within one working day of receipt. Effective this week, any checks and remittance received at the Charlotte office will be returned to the sender via USPS mail.

Separately, Original Bills of Lading should be sent by express courier to the following address:

Norton Lilly International
Documentation Department
One St. Louis Centre
Suite 2003
Mobile, AL 36602

We appreciate you for choosing Maersk and look forward to continually serving your global logistics needs. If you have any further questions, please contact your local Maersk representative.

Sincerely,
Your Maersk Line North America Team



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