

Dear Valued Customer,

We recently informed you about changes to our customer service contact details, effective **July 8, 2024**.

As a recap:

Email Addresses:

- General inquiries: usa.service@cma-cgm.com
- Export Refrigerated cargo: usa.exportreefer@cma-cgm.com
- Open Top, Flat Rack, or Breakbulk shipments: usa.specializedbookings@usa.cma-cgm.com
- Please send Shipping Instructions to: ssc.exportsi@cma-cgm.com

Phone Number:

- For matters requiring immediate attention, you can still reach us by phone at **1-877-556-6308**

At CMA CGM, our unwavering commitment is to provide you with an exceptional shipping experience. To ensure efficient assistance, we kindly request that you include your shipment or booking reference when reaching out to us. By using these unique references, you can expect swift and tailored assistance, improved response times, and customized solutions.

We sincerely appreciate your trust in CMA CGM as your shipping partner. Rest assured that our team remains committed to excellence, ensuring that your shipping journey remains efficient and hassle-free.

Thank you for choosing CMA CGM.

Warm regards,
Jane Maramba
Managing Director



CMA CGM (America) LLC
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