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| [View in browser](https://campaigns.hapag-lloyd.com/v/NzkzLVhMSi0zMDUAAAGUQIh702i2u1JTl4dZW9JehJpZqcN1Lr5pC2qadSo-tZVCkrXYFABLwfP0MA3dHzaMRE6oeTc=" \o "Webbversion" \t "_blank) |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  | | --- | |  | | |  |  | | --- | --- | | [CustomerNews Logo](https://pages.hapag-lloyd.com/index.php/email/emailWebview?email=NzkzLVhMSi0zMDUAAAGUQIh5GlS0QGzRFzId098ohjQuJYQ2L684hRtqTVQHRsnky2SC4SfJJf8FPoD_KUQNPqRL3UASuF3gNMYatbP2p3MB9v-MDTDJKg) | [Hapag-Lloyd Logo](https://campaigns.hapag-lloyd.com/dc/x_BoTrCE9s6j4seZBMQU3fpXWP_qAGFoZxPpqRyj0w7Sca3dNyU3QS8PtVb9h961g8WtgBUj0RYvvG0BiWLWoklZ5LPGKBRWzqAVS4JytEF2TSL2zXwmXo2Huf7bNyZMDdZU61WZ7Bk2uvO8X5bGHlt292InO253QlUbvT7MUKQ=/NzkzLVhMSi0zMDUAAAGUQIh71KPRB2xc-Rrn5QT8VQqeoGe5mx-9jgyyd9sYyF3e__FabCrnft8QDfygTTx1oO9P_x0=) | | |  |  | | --- | |  |  |  |  | | --- | --- | | |  | | --- | | **Here's an update on payment processing in the United States** | |  |  | | --- | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | |  | | --- | | **Dear Arlene,** | | To improve your payment experience with a faster and more efficient process, we are partnering with ODeX - a comprehensive, free solution that you can access via [www.odexglobal.com](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGUQIh71PlAoTc3Qa4cuGsGQR6RW4iM2AGdWJGnA3_kBwQWZe0DBYZ9re-82KtVKg_3YOW6F-U=). Therefore, from July 15, 2024, we will remove the online remittance input form from the Hapag-Lloyd website. With your cargo planning in mind, this change aims to serve all your payment requirements in one location, ensuring timely payment processing, swift container release, and a quicker document release.  **Your benefits at a glance:**   * **Short payment confirmation:**Secure your payments via a direct PayCargo link, significantly reducing the wait time for payment confirmation. * **Easy upload:** Enjoy a simplified process for uploading ACH and wire payment details. * **24/7 accessibility:** download invoices and manage container release instructions at any time. * **Enhanced visibility:** stay updated with timely status updates on payment confirmations and container releases. * **Efficient payments:** use ODeX-generated codes for immediate payment confirmations done via bank payments and transfers. * **User-friendly experience:** navigate and track invoices and arrival notices effortlessly.   **Important Reminder:**   * Please note that from July 15, 2024, ODeX will be the exclusive option for our cash customers.   If you have questions concerning the above changes, please contact [us.support@odexglobal.com](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGUQIh71EbiFhHsOFnIMF9G9gczBmlhCtfJYuEzUAOy8exOzzu8SqBp-2AalOSGN7VWau6vr5E=), who will be happy to guide you based on your individual situation.  Best regards, | |  |  |  | | --- | |  |  |  |  |  |  | | --- | --- | --- | --- | |  | |  | | --- | | Best regards, | |  |  |  | | --- | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | **https://pages.hapag-lloyd.com/rs/793-XLJ-305/images/MFP%20Signature%20image%281%29.png** | | **Maria-Fernanda** | | | |  |  |  | | --- | --- | --- | | |  | | --- | | **https://pages.hapag-lloyd.com/rs/793-XLJ-305/images/2023_Niklas_Kentrup_CoCo.png** | | **Niklas Jan** | | | |  |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | from our Customer Communications Team | | | |