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| [View in browser](https://campaigns.hapag-lloyd.com/v/NzkzLVhMSi0zMDUAAAGUQIh702i2u1JTl4dZW9JehJpZqcN1Lr5pC2qadSo-tZVCkrXYFABLwfP0MA3dHzaMRE6oeTc%3D%22%20%5Co%20%22Webbversion%22%20%5Ct%20%22_blank) |
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| **Here's an update on payment processing in the United States** |

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| **Dear Arlene,** |
| To improve your payment experience with a faster and more efficient process, we are partnering with ODeX - a comprehensive, free solution that you can access via [www.odexglobal.com](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGUQIh71PlAoTc3Qa4cuGsGQR6RW4iM2AGdWJGnA3_kBwQWZe0DBYZ9re-82KtVKg_3YOW6F-U%3D). Therefore, from July 15, 2024, we will remove the online remittance input form from the Hapag-Lloyd website. With your cargo planning in mind, this change aims to serve all your payment requirements in one location, ensuring timely payment processing, swift container release, and a quicker document release.**Your benefits at a glance:*** **Short payment confirmation:**Secure your payments via a direct PayCargo link, significantly reducing the wait time for payment confirmation.
* **Easy upload:** Enjoy a simplified process for uploading ACH and wire payment details.
* **24/7 accessibility:** download invoices and manage container release instructions at any time.
* **Enhanced visibility:** stay updated with timely status updates on payment confirmations and container releases.
* **Efficient payments:** use ODeX-generated codes for immediate payment confirmations done via bank payments and transfers.
* **User-friendly experience:** navigate and track invoices and arrival notices effortlessly.

**Important Reminder:*** Please note that from July 15, 2024, ODeX will be the exclusive option for our cash customers.

If you have questions concerning the above changes, please contact [us.support@odexglobal.com](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGUQIh71EbiFhHsOFnIMF9G9gczBmlhCtfJYuEzUAOy8exOzzu8SqBp-2AalOSGN7VWau6vr5E%3D), who will be happy to guide you based on your individual situation.Best regards, |

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| Best regards,  |

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| **https://pages.hapag-lloyd.com/rs/793-XLJ-305/images/MFP%20Signature%20image%281%29.png** |
| **Maria-Fernanda** |

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| **https://pages.hapag-lloyd.com/rs/793-XLJ-305/images/2023_Niklas_Kentrup_CoCo.png** |
| **Niklas Jan** |

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| from our Customer Communications Team |

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