



## Operating Changes at NC Ports Charlotte Inland Port (CIP)

Dear Valued HMM Customer,

Please note the below Operating Changes at NC Ports Charlotte Inland Port (CIP) –

Please see below for more details:

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As a result of the transition to SACP 3.0, effective January 1, 2024, all import containers arriving at our Charlotte Inland Port (CIP) via the Queen City Express (QCE) rail service will be grounded. All grounding and mounting activities related to these import containers will be at no additional charge. Please have truckers bring a chassis to CIP for all containers pick-ups. Pool or Private chassis is approved for pick-up.

To clarify, until 12/31/2023, all **railed** Import loads will continue to stay on wheels at CIP. Truckers do not need to bring a chassis to pick them up. Per above advisory, on 1/1/2024, all railed Import loads will be grounded and truckers do need to bring a chassis for pick up.

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We appreciate your continued support of HMM. If you have further questions, please contact your local sales representative or our Dallas Customer Service Center at 1-877-749-8632. Thank you.

Kind Regards,

HMM America