Customer Advisory July 10, 2023

UPDATE: Transpacific-West Coast Service Change Announcement

Dear Valued Customer,

This is to follow up on the recent announcement of Transpacific – US West Coast service change. The table below reflects the summary of the first schedule of PS3, PS6, PS7, and also last sailing for PS5 before its suspension.

1. Asia – US				
SVC	WК	VVD	1st port ETD	Remark
PS3	31	JADO0071E	2023.07.15	First sailing with TYO add call
PS5	30	JOFC0099E	2023.07.27	Last Sailing
PS6	31	JTPY0008E	2023.07.30	First sailing with SHA add call (new)
PS7	32	JWNS0035E	2023.07.29	First sailing with PUS add call (new)

2. US – Asia

SVC	WK	VVD	1st port ETD	Remark
PS3	34	JADO0071W	2023.08.21	First sailing with TYO add call
PS5	33	JOFC0099W	2023.08.15	Last Sailing
PS6	34	JTPY0008W	2023.08.21	First sailing with SHA add call (new)
PS7	35	JWNS0035W	2023.09.01	First sailing with PUS add call (new)

Please be advised that other PS service will remain the same, especially HMM dedicated PS service PSX, will continue to provide its weekly service without any change.

We appreciate your continued support from HMM. If you have further questions, please contact your local sales representative or our Dallas Customer Service Center at 1-877-749-8632.

Thank you. Sincerely, HMM America

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Transpacific-West Coast Service Change Announcement

5th July 2023

Dear Valued Customer,

We are writing to inform you about some adjustments being made to our Transpacific-West Coast services in order to better meet the current demand fluctuations. These changes will go into effect starting from August (the exact sailing date will be announced shortly):

- 1. PS5 service will be temporarily suspended until further notice.
- 2. PS3, PS6, and PS7 services will be adjusted as follows:
 - PS3: We will be adding a Tokyo call to the existing route. The revised route will be Nhava Sheva - Pipavav - Colombo - Port Kelang - Singapore - Cai Mep - Haiphong - Yantian - Los Angeles/Long Beach - Oakland - Tokyo (new) - Pusan - Shanghai - Ningbo - Shekou - Singapore - Port Kelang - Nhava Sheva.
 - PS6: We will be adding a Shanghai call and omitting the Pusan call. The revised route will be *Qingdao - Shanghai (new) - Ningbo - Los Angeles/Long Beach - Oakland - Kobe - Qingdao.*
 - PS7: We will be adding a Pusan call to the existing route. The revised route will be Singapore Laem Chabang - Cai Mep - Hong Kong - Yantian - Pusan (new) – Los Angeles/Long Beach - Oakland - Hong Kong - Singapore.

We assure you that these adjustments are aimed at optimizing our services and providing you with reliable weekly services. Please be advised that other THEA PS service (PS4, FP1) will remain unchanged. Furthermore, we want to assure you that HMM dedicated PS service, PSX, which began its first voyage in April, will continue its weekly service without any change.

We would like to take this opportunity to express our sincere gratitude for your ongoing support and trust. HMM looks forward to continuing to serve you with our best service. If you have any questions or concerns, please don't hesitate to reach out to your local customer service or sales representatives.

Thank you, HMM

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