



Introduction of New HMM Homepage Website – Booking and Bill of Lading Portals

Dear Valued HMM Customers,

We are very excited to introduce our new HMM Website opening on May 1, 2023.

With the introduction of the new website, there are several items which we must point out for Your full understanding and ease of use.

Prohibition of e-Mail and Manual Booking & Shipping Instruction Submission

E-mail and manual booking and shipping instruction submission will be prohibited as of 1st May, on the grand opening date of our new homepage.

However, considering it requires a certain period for our customers to be accustomed to our new homepage, we will allow a grace period to accept e-mail and manual Booking and Shipping Instructions until the end of May.

We encourage the customers to request the booking and submit your shipping instructions via our homepage during this transition period as e-mail and manual booking and shipping instruction will be strictly prohibited thereafter.

GTN, INTRRA processes will not change at this time.

We encourage all customers to familiarize themselves with the new website upon opening on May 1.

Should you have any questions or concerns, please feel free to contact your local HMM America Shipping Agency Representative or our Dallas Customer Service Center at 877 749 8632.

Respectfully,

HMM (America), Inc.
Americas Headquarters – Irving, TX