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| **Gemini Cooperation: an integral part of our East-West Service Network 2025** |

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| **Dear Arlene,** |
| Gemini Cooperation: an integral part of our East-West Service Network 2025On September 10, we announced the two network options considering the ongoing disruptions in the Red Sea. As we get closer to the official start of our cooperation with Maersk, we have jointly decided to phase in the Cape of Good Hope Network in February 2025. The safety and well-being of our seafarers, our vessels and the cargo of our customers are key, and we expect to return to the Red Sea once it is safe again.**What can you expect?**                 **Comprehensive network:** Welcome aboard our East-West Service Network 2025 that will seamlessly connect your cargo across key trades with complementing intra-regional services. With the Gemini Cooperation as an integral part of our East-West Service Network, we aim at providing you with increased reliability, connectivity and sustainability.A few facts about our latest plans for the [Gemini Cape Network](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGWFMhIEz7JOi3RzJ7ejuZTiDOPnf5QLkX1rbmW7vhrJMxLynWCxetfHGLmlf3mIUXQ_ht-CzI%3D): With 29 mainline services, 28 shuttles, around 340 vessels and a total capacity of 3.7 million TEU, the network is powered by our Hub & Spoke design. This ensures a broad port coverage and industry-leading schedule reliability of above 90 percent once the Gemini Cooperation is fully phased in.**Service information at your fingertips:** You’ll be able to explore our network’s connectivity, including your preferred geographic scopes and related services. You have the option to search for services connecting regions, or simply look for a service that’s relevant to your needs. To access this information, you can go to [our service finder](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGWFMhIEz7JOi3RzJ7ejuZTiDOPnf5QLkX1rbmW7vhrJMxLynWCxetfHGLmlf3mIUXQ_ht-CzI%3D).Would you like to know more? If you’re looking for a comprehensive overview of our East-West Service Network 2025, here’s your access to the [latest information](https://campaigns.hapag-lloyd.com/NzkzLVhMSi0zMDUAAAGWFMhIEtMQxFLmm1r7pt7eKYf18fLd3rWUhyii4eijkSo5WjI5jY9xGZ497sDJolyBV47kQkU%3D).With bookings expected to start in December, we are looking forward to having your cargo on board! |

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| **Maria-Fernanda**from our Customer Communications team |

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| **Your entire shipping process in one place** |
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| Find all digital tools and services on the Hapag-Lloyd Online Business Suite and manage your shipping process seamlessly online. |

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| **Keep in touch** |                                         |

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