



CUSTOMER ADVISORY

Nov 3rd, 2023

Subject: Booking Cancellation Fee Resumption for China Export

Dear Valued Customers,

As part of the CMA CGM group continuous efforts to ensure better equipment availability and space utilization for our customers, we have decided to resume booking cancellation fee for China export as follows:

- Charge : Booking Cancellation Fee
- Amount : CNY 350 per unit
- Effective Date : December 1st, 2023 (Vessel ETD)
- Applicability : Booking cancelled after the container pick-up

Should you need further assistance, please do not hesitate to contact CMA CGM local representative.

We thank you for your business and continued support.

Sincerely,

CMA CGM Group