



WE CARRY, WE CARE.

October 20, 2023

Wan Hai Lines Ltd. Selects Advent eModal to Manage Import Demurrage Payments

Dear Valued Customers,

We are pleased to announce that effective Monday, October 30th, Import Demurrage payments for Wando Terminal - Charleston SC will be managed through eModal.

To offer our customers the highest level of standardized service, increase transparency and provide solutions to move cargo more efficiently through the ports, Wan Hai is working with Advent eModal to use the eModal Platform to unify Import Demurrage Payment activities.

eModal Key Features: Single point of payment | Quick, online ACH & Credit Card payment | Automated demurrage hold & release | No post out-gate demurrage invoices | Appointments, pre gate, status information and fee payment integrated into a single platform.

Please visit: <https://www.adventemodal.com/> for more information.

Sincerely,
Wan Hai Lines

Should you have any questions, please contact your local sales representatives, or contact customer service at 1-866-4-WANHAI.

Thank you for choosing Wan Hai Lines.
We appreciate your business.