



Demurrage & Detention Invoicing Policy

Dear Valued HMM Customer,

Please be advised that Invoicing for Demurrage & Detention incurred at U.S. will be as follows.

- **Effective:** May 28, 2024

1. **Billed To:** Contract Party, Shipper, Consignee

	Import*	Export
Demurrage	Consignee	Shipper
Detention*	Consignee	Shipper

*Note

- **Import:** In case shipment consigned "To order", it will be billed to Contract Party.
- **Detention:** Motor Carrier will NOT be made into "Billed party" for Detention regardless of CY Term, unless there is separate contractual agreement with HMM.

2. **Time Frame for Invoicing & Dispute**

Invoices for Demurrage & Detention incurred at U.S. will be accurately and timely invoiced within 30 days after the charges stop to accrue. For any request of correction to the invoices, it must be made within 30days. HMM will attempt to resolve the disputes within 30days of submission.

We appreciate your continued support of HMM. If you have further questions, please contact our Dallas Customer Service Center at 1-877-749-8632. Thank you.

Kind Regards,

HMM America