

MEDITERRANEAN SHIPPING COMPANY

Detention: Charge assessed for the use of the MSC container upon expiration of the LFD while container is inside of the terminal, CES, CY or rail yard.

Demurrage: Charge assessed for the use of the terminal's space upon expiration of the LFD while container is inside the terminal.

Invoice Requests & Payment for Demurrage and Detention: [e-Pay Website](#)
General Disputes or Inquiries for Demurrage and Detention: <https://www.mymsc.com/myMSC/Dispute> or email US038-nydetention@msc.com
Disputes on Service Contract for Demurrage and Detention: us038-ldinquiry@msc.com

Per Diem: Charge assessed for the use of the MSC's Equipment (container, chassis, genset), upon expiration of the LFD while container is outside the terminal, CES, CY or rail yard.

Per Diem Disputes: <https://www.mymsc.com/myMSC/Dispute> or email us038-perdiemdisputes@msc.com

Chassis Usage Charge: If CUC is manifested at POL and MSC pool chassis is not used to out-gate the container, the CUC charge will be automatically removed once the container has been returned empty. If CUC is not manifested and MSC pool chassis is used to out-gate the container, the CUC will be automatically added once the container has been returned empty. MSC will send to the notify party a revised Arrival Notice if the CUC was added or removed in the above scenarios. After receiving a revised A/N, if the CUC was paid and is now removed then it will reflect on the next billing cycle of your account statement showing as an overpayment. At time of receipt, you may contact your financial account representative to further assist with utilizing the credited amount.

US Customs: All import shipments are subject to the standard demurrage time, regardless of delays caused by US Customs/inspections/holds. MSC USA will not bear any responsibility nor be involved in any action taken by CBP that results in a delay. Administration fees of \$100 per container are applicable for each issued invoice.

Changes of Destination: Please reach out to usa-import.customerservice@msc.com

PAYMENT INFORMATION:

For ACH Payments:		For OBL submission:
Bank Information: Beneficiary: MSC JP Morgan Chase Bank Account # 218811139 ABA 021000021 Swift CHASUS33	Note: Funds are processed 24-48 business hours after bank deposit, for ACH.	Boston, MA 8 Essex Center Drive US - 01960 PEABODY UNITED STATES Email: us038-boscashier@msc.com
Upload payment remittance through AIRSLATE (https://arsl.at/g4ep2m) By submitting your ACH/wire allocation instructions you ensure it will be quickly and properly allocated. No registration is required, and a proof of submission is provided for your records.	Starting October 1st, 2023, MSC USA will no longer accept check payments. Any Checks received are subject to a \$75 processing fee.	***Starting December 1st, 2023, please redirect all Original Bills of Lading, checks and documents to our Boston office. MSC will not be liable for delays caused by incorrect delivery.***

Any assistance with MyMSC.com: Please reach out to US038-mymscusa.help@msc.com

