

# MEDITERRANEAN SHIPPING COMPANY

**Detention:** Charge assessed for the use of the MSC container upon expiration of the LFD while container is **inside** of the terminal, CES, CY or rail yard.

**Demurrage:** Charge assessed for the use of the terminal's space upon expiration of the LFD while container is **inside** the terminal.

**Invoice Requests & Payment for Demurrage and Detention:**

[e-Pay Website](#)

**General Disputes or Inquiries for Demurrage and Detention:**

<https://www.mymsc.com/myMSC/Dispute> or e

[US038-nydetention@msc.com](mailto:US038-nydetention@msc.com)

**Disputes on Service Contract for Demurrage and Detention:**

[us038-lfdinquiry@msc.com](mailto:us038-lfdinquiry@msc.com)

**Per Diem:** Charge assessed for the use of the MSC's Equipment (container, chassis, genset), upon expiration of the LFD while container is **outside** the terminal, CES, CY or rail yard.

**Per Diem Disputes:**

<https://www.mymsc.com/myMSC/Dispute> or ema

[us038-perdiemdisputes@msc.com](mailto:us038-perdiemdisputes@msc.com)

**Chassis Usage Charge:** If CUC is manifested at POL and MSC pool chassis is not used to out-gate the container, the CUC charge will be automatically removed once the container has been returned empty. If CUC is not manifested and MSC pool chassis is used to out-gate the container, the CUC will be automatically added once the container has been returned empty. MSC will send to the notify party a revised Arrival Notice if the CUC was added or removed in the above scenarios. After receiving a revised A/N, if the CUC was paid and is now removed then it will reflect on the next billing cycle of your account statement showing as an overpayment. At time of receipt, you may contact your financial account representative to further assist with utilizing the credited amount.

**US Customs:** All import shipments are subject to the standard demurrage time, regardless of delays caused by US Customs/inspections/holds. MSC USA will not bear any responsibility nor be involved in any action taken by CBP that results in a delay. Administration fees of \$100 per container are applicable for each issued invoice.

**Changes of Destination:**

- East Coast (COD EC):

[us038-codec@msc.com](mailto:us038-codec@msc.com)

- West Coast (COD WC):

[us038-codimport@msc.com](mailto:us038-codimport@msc.com)

**PAYMENT INFORMATION:**

For ACH Payments:		For Payments via Checks or OBL submission:
<p><b>Bank Information:</b> Beneficiary: <b>MSC</b> <b>JP Morgan Chase Bank</b> Account # <b>218811139</b> ABA <b>021000021</b> Swift <b>CHASUS33</b></p>	<p><b>Note:</b> Funds are processed 24-48 business hours after bank deposit, for ACH.</p>	<p><b>Boston, MA</b> 8 Essex Center Drive US - 01960 PEABODY UNITED STATES <b>Email:</b> <a href="mailto:us038-boscashier@msc.com">us038-boscashier@msc.com</a></p>
<p><b>Upload payment remittance through</b> <a href="https://arsl.at/g4ep2m">AIRSLATE</a> (<a href="https://arsl.at/g4ep2m">https://arsl.at/g4ep2m</a>)</p> <p>By submitting your ACH/wire allocation instructions you ensure it will be quickly and properly allocated.</p> <p>No registration is required, and a proof of submission is provided for your records.</p>	<p><b>All payments via check are subject to a \$50 administrative fee</b></p>	<p><b>Miami, FL</b> 8240 NW 52nd Terrace suite 201 US - 33166 MIAMI UNITED STATES <b>Email:</b> <a href="mailto:us038-miacashier@msc.com">us038-miacashier@msc.com</a></p>

Any assistance with MyMSC.com:

[us038-customersupport@msc.com](mailto:us038-customersupport@msc.com)



MEDITERRANEAN SHIPPING COMPANY (USA) Inc.

MEDITERRANEAN SHIPPING COMPANY (USA) INC.
8 ESSEX CENTER DRIVE
Peabody, Massachusetts 01960
usa-import.customerservice@msc.com
1-888-262-2520

AS AGENTS FOR: MEDITERRANEAN SHIPPING CO.

Seaway Bill

REVISED ARRIVAL NOTICE

Table with 3 columns: VESSEL NAME, VOYAGE No., Estimated Arrival Date. Rows include NORDIC ANNA (241A, 11/8/2022) and Portugal (MEDUI5822438, 4/5/2023).

In the case of a transshipment the second-line vessel (b) is U.S. final discharge.

Main bill of lading table with columns: ORIGIN LOCATION, PORT OF LOADING, PORT OF DISCHARGE, FINAL DESTINATION, No. Cont., No. Pkgs., WEIGHT (Kgs.), MEASURE(Cbm). Includes sections for IT INFORMATION, CONTAINER NUMBER, PORT OF DISCHARGE LOCATION, and a summary table with TOTALS: 10,093.00 USD.

MSC expressly reserves its rights to invoice to the Merchant any Storage, Detention & Demurrage costs accrued over the applicable free time and resulting from the extraordinary disorders currently experienced at destination in the on-carriage of cargo to final place of delivery.

NOTE: Please contact Local Port Agent for instructions regarding the return of the empty equipment

ALL COLLECT CHARGES AND ORIGINAL B/L IF REQUIRED MUST BE SURRENDERED PRIOR TO RELEASE OF CARGO ; PERSONAL CHECKS ARE NOT ACCEPTED