



September 27th, 2024

Customer Advisory: HMM Announces Transpacific Service Change

Dear Valued Customers,

Customer Advisory: HMM Announces Transpacific Service Change Dear Valued Customers, HMM intends to mitigate potential impact to your cargo considering the anticipated disruption to East and Gulf Coast services starting Tuesday, October 1, 2024.

HMM is making all efforts to avoid disruptions to our current vessel cargo. To ensure timely offloading of cargo prior to the shutdown, we have made the following vessel adjustments.

For North America Import, cargo originally booked to discharge at omitted ports will discharge at an alternate port as per following chart. HMM recommends picking up the cargo at alternate discharging ports prior to October 1, 2024.

For North America Export, cargo originally booked to the below vessels for the ports which are omitted will be shifted to other services calling the port prior to strike action if possible. If it is not possible, bookings will be rolled to the next vessel in the service to which it is currently booked. Revised booking confirmations will be sent for affected cargo.

Service	Voyage No.	Omitted Port	Import Alternate Port to discharge	ETA at Alternate Port
EC1	JWRT0022E	Savannah	Charleston	Sept. 26 th
	JHGX0046E	Savannah/Charleston	Norfolk	Sept. 28 th
	H1MS0014E	Savannah	Charleston	Sept. 29 th
EC2	JASN0033E	Norfolk/Wilmington	Charleston	Sept. 30 th
	JXRO0017E	Norfolk	Wilmington	Sept. 28 th
EC5	JNSW0028E	Charleston	Savannah	Sept. 24 th
IAX	JORF0002E	Norfolk	Charleston	Sept. 29 th

Further details regarding these services will be communicated separately in due course, including any adjustments that may arise. We appreciate your continued support and look forward to serving your needs.

Sincerely,

HMM Co., Ltd