



# Customer Update

July 15, 2021

## **\*\*New Banking Information Please Update\*\*** **ACH/Wire Transfer Instructions**

**Dear ZIM Customer,**

We appreciate your business and thank you for the continuous support of our services. We are pleased to announce we partnered with Citi Bank to grow and improve our customer's payment experience.

**Please be informed that effective July, 15 2021**, our banking information will change to:

Bank name: Citi Bank  
ABA Number: 021000089  
Swift: CITIUS33  
Account Number: 31298858  
Bank Address: 388 Greenwich Street  
New York, NY, 10028, U.S.A

Beneficiary: ZIM American Integrated Shipping Service Co., LLC

With our customers' support, we are pursuing a smooth and fast transformation to our new bank account.

If you have any questions, please contact Treasury at [zimusaciti@us.zim.com](mailto:zimusaciti@us.zim.com) or call our telephone number +1 (757) 228-1300. Thank you for your assistance in this matter.

Sincerely,  
Yaacoub Yaacoub  
ZIM American Director of Finance

**ZIM Integrated Shipping Services Ltd.**

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Please note, this advisory is forwarded as a courtesy. Details of US Tariff rates and surcharges, as published, may be accessed at [www.boterates.com](http://www.boterates.com) (User: ZfreA6 Password: Access16!). For our data protection policy, please visit <https://www.zim.com/help/data-protection-policy>.