



October 18<sup>th</sup>, 2024

## Trans-Pacific Market – EXX Update: CMA CGM NEW JERSEY / OGVHZW1MA

Dear Valued EXX Customer,

Please be informed the FMS will have a full gate on Friday, October 18<sup>th</sup>, 2024, during the 1<sup>st</sup> shift and the 2<sup>nd</sup> shift, as well as on Saturday, October 19<sup>th</sup>, 2024, during the 1<sup>st</sup> shift.

FMS gate operating days and hours may be found on their website at <https://fenixmarineservices.com/terminal/>. Shift operating hours are as follows:

- **1<sup>st</sup> Shift: 07:00 – 16:45**
- **2<sup>nd</sup> Shift: 17:00 – 03:00**

Appointments and automatic availability notifications may be made through the Fenix Community Portal <https://portal.fenixmarineservices.com/apptmt-app/home>.

### Key points:

- Containers are available upon discharge from the vessel.
- All EXX local deliveries are provided a chassis from either our dedicated CMA private pool or Pool of Pools. Trucker owned chassis are not necessary, but we do support trucker choice.
- Grounded cargo cases still have a guaranteed chassis available for mounting during appointment time.
- Bobtail lane on Earle Street can be used for bobtail-in and fastest service.
- For empty return location, please check <https://apps.usa.cma-cgm.com/econtainer/>.
- **Appointment issue resolution capabilities with USA EXX Dedicated Concierge team**

Please contact the USA EXX Dedicated Concierge team at [USA.EXX.US@USA.CMA-CGM.com](mailto:USA.EXX.US@USA.CMA-CGM.com) or 1-888-399-2018 if you need any assistance.

We thank you for your business and continued support of CMA CGM's Eagle Express Service.

Sincerely,

**CMA CGM EXX Import Concierge Desk**