



October 17th, 2024

Trans-Pacific Market – EXX Update: CMA CGM NEW JERSEY / OGVHZW1MA

Dear Valued EXX Customer,

Please be informed the FMS will have a full gate on Friday, October 18th, 2024, during the 1st shift and the 2nd shift, as well as on Saturday, October 19th, 2024, during the 1st shift.

FMS gate operating days and hours may be found on their website at <https://fenixmarineservices.com/terminal/>. Shift operating hours are as follows:

- **1st Shift: 07:00 – 16:45**
- **2nd Shift: 17:00 – 03:00**

Appointments and automatic availability notifications may be made through the Fenix Community Portal <https://portal.fenixmarineservices.com/apptmt-app/home>.

Key points:

- Containers are available upon discharge from the vessel.
- All EXX local deliveries are provided a chassis from either our dedicated CMA private pool or Pool of Pools. Trucker owned chassis are not necessary, but we do support trucker choice.
- Grounded cargo cases still have a guaranteed chassis available for mounting during appointment time.
- Bobtail lane on Earle Street can be used for bobtail-in and fastest service.
- For empty return location, please check <https://apps.usa.cma-cgm.com/econtainer/>.
- **Appointment issue resolution capabilities with USA EXX Dedicated Concierge team**

Please contact the USA EXX Dedicated Concierge team at USA.EXX.US@USA.CMA-CGM.com or 1-888-399-2018 if you need any assistance.

We thank you for your business and continued support of CMA CGM's Eagle Express Service.

Sincerely,

CMA CGM EXX Import Concierge Desk